







SPEAR

The Next Wave of Agent and Policyholder Access

With SpearPortal™ your insurance organization will finally be able to deliver an intuitive, collaborative, and comprehensive tool to its agents and policyholders which will transform how business gets done. In today's world customers want to do it themselves and demand instant gratification, while still expecting high levels of personalized support. With SpearPortal™ your organization will be able to achieve both simultaneously with an easy-to-use web-based experience coupled with options for real-time chat, AI-based chatbots, natural language inquiries, interactive dashboards, and activity-based notifications. Being easy to do business with is more important than ever, and SpearPortal™ delivers on this promise.

 <p>Self-Service</p> <p>Enable agents and policyholders to self-serve on a dedicated portal designed for them.</p>	 <p>Anywhere Access</p> <p>Cloud-based portal provides agents and policyholders access from anywhere, anytime.</p>	 <p>Easy to Use</p> <p>Designed to deliver a simple and intuitive user experience without any complications.</p>
 <p>Live Chat</p> <p>Built-in integrations to support live chat messaging to deliver unparalleled services.</p>	 <p>Real Time</p> <p>Provide access to the most accurate and up-to-date information at all times with real time data.</p>	 <p>Safe & Secure</p> <p>Know your system is always safe with world class security built-in and multi-factor authentication.</p>

Who We Serve

Insurance Companies/Carriers • TPA's • Self-Insured Groups/Employers
Risk Management Firms • Public Entity Groups • Program Administrators

Spotlight on SpearPortal™

Digital Engagement

Engage with agents and policyholders in a modern and approachable manner with real-time chat, AI-based chatbots, natural language inquiries, interactive dashboards, and activity-based notifications delivered in a modern, browser-based solution.

Intuitive User Experience

Increase user adoption and satisfy both seasoned and new users with an elegant interface, easy-to-use features, impactful dashboards, and analytic insights.

Built-in AI & Chatbots

Leverage the immense capabilities of artificial intelligence (AI) and chatbots to provide stellar frontline services while freeing up human agents to solve complex issues.

A Comprehensive Solution

SpearPortal™ is the complete solution from application submissions to incident reporting, document library to live chat, policy self-reporting to online payments, endorsement requests to claim notes ... it's an all-in-one solution!

You're in Control

With SpearPortal™ the sky is the limit when it comes to extensibility and customization. From the general look and feel, to the exact page layouts, you're in control from day one. Using low code tools and a little know-how your making it unique is no problem!

SPEED. CONTROL. RESULTS.

Feature Highlights

▶ NEW BUSINESS APPLICATIONS

Receive applications electronically with an intuitive wizard, real-time quoting, and automated underwriting based on your specific business rules.



▶ FIRST REPORT SUBMISSIONS

Make reporting of incidents for a claim within reach 24/7 with easy-to-configure forms that meet your unique needs.



▶ DASHBOARDS, ANALYTICS & AI

Go beyond the traditional reports to deliver interactive dashboards, meaningful analytics, and data insights with the power of AI.



▶ PAY-AS-YOU-GO SELF REPORTING

Dozens of built-in standard reports plus ad hoc reporting capabilities provide visibility into claim metrics, performance benchmarks, loss ratios, and more.



▶ ELECTRONIC PAYMENTS

Provide adjusters access to incident facts, maps, satellite imagery, claims history, and other information to help with investigation and verification.



Technology Highlights

In today's highly competitive insurance industry, having the right technology is crucial for companies to stay ahead of the curve. That's why Spear is proud to offer the most innovative and effective software solutions on the market. Powered by cutting-edge technology and built by industry experts, our software arms your organization with the technological advantages to succeed today!

- ✔ Built on Microsoft Power Platform™
- ✔ Low Code Extensibility
- ✔ Cloud Native in Microsoft Azure™
- ✔ Fully Managed or Self Managed
- ✔ Secure, Reliable, Scalable, & Fast
- ✔ You Always Own Your Data
- ✔ Cross Browser & Mobile Friendly
- ✔ API & Integration Friendly
- ✔ Chatbots & AI
- ✔ Data Visualization with Power BI™
- ✔ Robotic Process Automation
- ✔ Out of the Box Integration with 365™

ABOUT SPEAR TECHNOLOGIES

Spear is a leading provider of core software solutions for the P&C insurance industry. Spear's cutting-edge software empowers insurance organizations with unprecedented speed, control, and results. Spear's latest solutions take advantage of the low-code Microsoft Power Platform™ and incorporate AI and intelligent automation to achieve better results. Spear's cloud-native Policy, Billing, Claims and Portal solutions enable organizations to easily configure their systems to align with their unique and ever-changing business needs. For more information about Spear Technologies, visit www.spear-tech.com.



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