

# SPEAR

## The Next Wave of AI Integrated Core Insurance Solutions

**SpearSuite™** is a comprehensive, award-winning P&C insurance software suite that includes claims management, policy administration, and portal solutions. Built by industry experts on a modern, low-code platform, **SpearSuite™** offers built-in AI and Analytics with a full range of capabilities across multiple AI models. This integrated approach enhances productivity, streamlines workflows, and supports data-driven decision-making.

Key features of **SpearSuite's** AI capabilities include Copilot Conversational Assistant, Predictive Analytics, Smart Summarization Tools, AI-Powered Email Responses, and Intelligent Document Processing

With these capabilities, **SpearSuite™** empowers insurance organizations with actionable insights, automation, and optimized business processes across policy and claims management functions. This comprehensive AI-driven approach helps insurers maximize operational efficiency and customer satisfaction.

### Spotlight on SpearSuite™ AI

- ✓ Real-Time Conversational Insights
- ✓ Predictive Analytics
- ✓ Timeline Summarization
- ✓ Automated Email Intelligence
- ✓ Advanced Document Summarization
- ✓ Generative AI
- ✓ Sentiment Analysis
- ✓ Intelligent Document Processing



**Enhance Productivity**



**Streamline Workflows**



**Enhance Communication**



**Increase Customer Satisfaction**

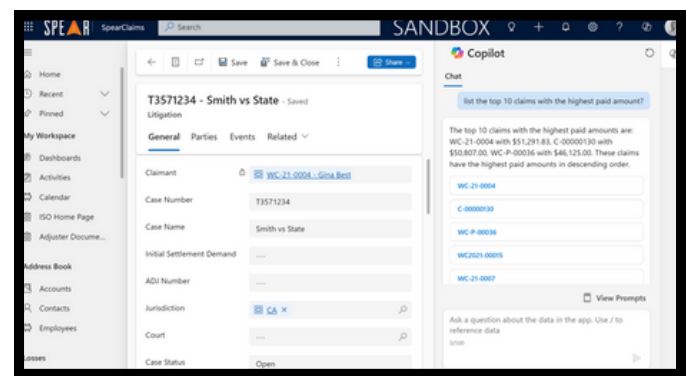


**Data-Driven Decision-Making**



**Increase Efficiency**

### SpearSuite™ AI



### Who We Serve

- Insurance Companies/Carriers - TPA's
- Self-Insured Groups/Employers - Risk Management Firms
- Public Entity Groups - Program Administrators

## SPEED. CONTROL. RESULTS.

# Feature Highlights

## SpearSuite™ Copilot

A next-generation AI assistant that provides real-time, conversational insights through natural language interaction. Copilot enables users to navigate the system, generate data insights, and receive AI-powered recommendations, all with a focus on enhancing productivity.

### Predictive Analytics

Integrated predictive models provide real-time risk assessments across claims and policy modules, flagging high-risk claims with indicators for potential fraud or litigation. This proactive tool leverages business rules and notification engines to drive timely decision-making.

### Timeline Summarization

AI-driven summarization condenses activities (notes, emails, calls, tasks) into highlights for quick review. This feature minimizes clicks and increases workflow efficiency with a one-click copy function for easy content reuse.

### Advanced Document Summarization

Users can swiftly summarize information from selected documents, streamlining document review and enhancing productivity.

### Customizable Notepad Summaries

Generate summaries based on filtered records (e.g., note types, date ranges) or selected entries, offering quick, contextual overviews that can be accessed system-wide or added as new summary notes.

### Automated Email and Notepad Intelligence

Generative AI assists with drafting or refining communications, with options to adjust tone and length, saving valuable time for users.

### Sentiment Analysis

AI algorithms assess the sentiment of incoming emails, flagging negative tones to supervisors and suggesting response strategies to enhance customer service.

### Intelligent Document Processing

This feature uses customized models to extract information from various document types (policies, claims, invoices, medical reports) and automates data entry into SpearSuite™, reducing manual effort and improving data accuracy.

## Technology Highlights

In today's highly competitive insurance industry, having the right technology is crucial for companies to stay ahead of the curve. That's why Spear is proud to offer the most innovative and effective software solutions on the market. Powered by cutting-edge technology and built by industry experts, our software arms your organization with the technological advantages to succeed today!

- ✓ Built on Microsoft Power Platform™
- ✓ Low Code Extensibility
- ✓ Cloud Native in Microsoft Azure™
- ✓ Fully Managed or Self Managed
- ✓ Secure, Reliable, Scalable, & Fast
- ✓ You Always Own Your Data
- ✓ Cross Browser & Mobile Friendly
- ✓ API & Integration Friendly
- ✓ Chatbots & AI
- ✓ Data Visualization with Power BI™
- ✓ Robotic Process Automation
- ✓ Out of the Box Integration with 365™

### About Spear Technologies

Spear Technologies is a leading provider of core software solutions systems for the P&C insurance industry. Spear's innovative software solutions empower insurer organizations with unprecedented speed, control, and results. Spear's latest solutions take advantage of the low-code Microsoft Power Platform™ and offer built-in Artificial Intelligence (AI), Data Analytics, Chatbots, and Robotic Process Automation (RPA) to achieve better results. Spear's cloud-based policy, billing, claims, and portal solutions enable organizations to easily configure their systems to align with their unique and ever-changing business needs, while simultaneously leveraging emerging technologies to improve results, gain efficiency, and adapt to the modern workforce. For more information about Spear Technologies visit [www.spear-tech.com](http://www.spear-tech.com).

THE NEXT WAVE OF P&C INSURANCE SOLUTIONS



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